



**RENOWN Occupational Health Network /  
Service Levels, Fee Schedules & Account Set-Up Form**

COMPANY Name: \_\_\_\_\_

DBA Name (blank if same): \_\_\_\_\_

Few things affect profits and the overall health of a business more than lost time, lost productivity and lost dollars due to employee illness and injury. The economic impact results from direct costs such as medical and wage replacement expenses, but also indirect costs such as lost workdays, temporary workers, reduced productivity, re-training and decreased morale. RENOWN Occupational Health helps employers maximize employee productivity and reduce costs through fewer on-the-job injuries and improved absentee rates by allowing them to customize an **Occupational Health and Medicine** program to fit their exact needs.

RENOWN provides and coordinates the delivery of all reasonable and necessary services to manage at risk employees, or diagnose, treat and rehabilitate injured workers. Our fully integrated solution leverages all the skill, expertise and technology that exemplifies the RENOWN Integrated Healthcare System, along with industrial medicine primary care experts and musculoskeletal specialists that possess a working knowledge of local resources, regulations and workers' compensation best practices.

Your COMPANY completed the first step by choosing RENOWN Occupational Health. Next we need to recognize our respective service level obligations, verify OccHealth and OccMed Fee Schedules, create Special Handling Instructions to customize the program around your COMPANY's unique business needs, and complete an Account Set-Up Form to enroll in our alcohol and drug testing program.

Once we complete this process employees may access any RENOWN Occupational Health location, our patient registration personnel can then associate them with a preferred client and all services shall be provided in accordance with your COMPANY's Special Handling Instructions.

Acknowledgement of COMPANY Responsibilities:

Use RENOWN as a Preferred Provider for employees requiring Occupational Health and Medicine services, and refer employees to a RENOWN Participating Provider or Medical Center, as medically appropriate, in accordance with COMPANY's procedures.

Assume full responsibility for adhering to its alcohol and drug testing protocol as set forth in the organization's policies and procedures, as well as any rules and regulations as outlined in affiliated Union contracts. COMPANY will obtain any legally required consent from its Employees to allow test results to be reported to RENOWN, and will indemnify RENOWN and hold it harmless from any failure to do so.

Acknowledgement of RENOWN Responsibilities:

Maintain twenty-four (24) hour, seven (7) day per week access for covered services rendered in a RENOWN medical center emergency room or inpatient setting. Access for all other covered services shall be in accordance with the facility's posted hours of operation.

Provide non-urgent medical care within thirty-six (36) hours of notification by COMPANY. Urgent cases shall be directed to the appropriate RENOWN Medical Center for immediate medical care.

Treat patients within a reasonable time frame of their scheduled appointment and/or arrival time, and shall not allow patient a greater wait-time than thirty (30) minutes, except in extenuating circumstances. Wait-time begins after patient has accurately completed the necessary registration and Nevada Workers' Compensation forms. Thirty (30) minute service level does not apply to ER treatment.

Authorized Name: \_\_\_\_\_

Authorized Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Primary Contact: \_\_\_\_\_

Email: \_\_\_\_\_ Fax: \_\_\_\_\_

Phone: \_\_\_\_\_ Association: \_\_\_\_\_